

19th LEAN MANAGEMENT CONFERENCE FOR PRODUCTION AND SERVICES

June 11-13, 2019

Haston Congress Center, Wrocław, Poland

LEAN AND THE THREE CHALLENGES OF MODERN BUSINESS

The Lean Management conference this year will focus on three current challenges faced by production and service companies:

» How to effectively involve managers in change

How to make managers a leaders of change in their areas? How to deal with situations where managers are not involved from the point of view of the Lean Manager and the head of the company?

» Lean in the era of the digital revolution

How do Industry 4.0, Big Data and RPA support the development of companies in the spirit of Lean?

» How to deal using Lean with the problems occurring when labour market belongs to employees and not to employers

How to recruit and induct employees? How to build commitment and loyalty in the era of Millennials (Generation Y) and foreign employees?

In the speeches of world-class experts and selected case studies of Polish companies, you will find proven solutions that you will be able to apply in your company and that will allow you to meet the above challenges. This year's conference includes not only speeches of experts and the most experienced practitioners and managers in plenary and parallel sessions, but also discussions in groups and visits in companies.

Each of the above challenges has its own colour in the program, so that you can easily find topics that are of particular interest to you in the agenda of the conference.

SPECIAL GUESTS



MICHAEL BALLÉ

guru Lean and the author of best-selling books about Lean, including "Lead with respect", will talk about how to change the way managers think.



TRACEY I ERNIE RICHARDSON

the authors of "The Toyota engagement equation", based on decades of work at Toyota Motor, will present Toyota's recipe for effective employee engagement.



JOHN BURTON

former vice-president of Fiat Chrysler in China, previously CEO of several GM plants in Poland, will share his proven ways of engaging managers.



CÉLINE SCHILLINGER

the change management expert from Kotter International will talk about how to increase the "driving force" of change leaders.

CASE STUDIES

CHALLENGE „LEAN IN THE ERA OF THE DIGITAL REVOLUTION”



CHALLENGE „HOW TO DEAL WITH LABOUR SHORTAGES USING THE LEAN APPROACH”



CHALLENGE „HOW TO EFFECTIVELY ENGAGE MANAGERS IN CHANGE”



19TH LEAN MANAGEMENT CONFERENCE

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» HOW TO EFFECTIVELY INVOLVE MANAGERS IN CHANGE

» LEAN IN THE ERA OF THE DIGITAL REVEOLUTION

» HOW TO DEAL USING LEAN WITH THE PROBLEMS OCCURING WHEN LABOR MARKET BELONGS TO EMPLOYEES AND NOT TO EMPLOYERS

08:30	CONFERENCE OPENING Tomasz Koch, President LEI Polska / Governance Committee Chair Lean Global Network					
08:40	INTRODUCTION TO THE TOPIC LEAN IN THE ERA OF THE DIGITAL REVOLUTION Tomasz Koch, President LEI Polska / Governance Committee Chair Lean Global Network					 
08:55	HOW INDUSTRY 4.0 / BIG DATA CONTRIBUTED TO THE EFFECTIVENESS OF MANAGEMENT AND COMPANY DEVELOPMENT Mariusz Karolewski, Plant Manager, Chairman of the Board Wojciech Witczak, Vice President for IT Karol Komór, Continuous Improvement Leader					 
09:20	INTRODUCTION TO THE TOPIC HOW TO INVOLVE MANAGERS IN CHANGE Remigiusz Horbal, Board Member					 
09:35	LEAN THINKING: THE REAL TRANSFORMATION IS IN THINKING Michael Ballé, author of bestsellers on Lean, Coach of Executives, Member of Editorial Board Planet-Lean.com, founder of Institut Lean France					
10:00	COFFEE BREAK					
10:30	INTRODUCTION TO THE TOPIC HOW TO DEAL USING LEAN WITH DIFFICULT LABOR MARKET? Agnieszka Zacher-Lanowska, Coach					 
10:45	HOW WE IN BSH DEVELOP THE LEAN CULTURE, EMPLOYEES' DEVELOPMENT SYSTEM, BEHAVIOR OF LEADERS SO THAT WE ARE 1ST CHOICE OF OUR EMPLOYEES? Harald Richter Head of Business Administration Joanna Rojewska Head of Production System Department at BSH Poland with several years of professional experience comprising Magdalena Olszewska HR Process Specialist Inga Tomczyk Business Process Architecture Expert					 
11:10	THE FORMULA FOR EFFECTIVE EMPLOYEE ENGAGEMENT. TOYOTA VETERANS REVEAL HOW TO BUILD CONTINUOUS IMPROVEMENT INTO YOUR COMPANY'S DNA Tracey Richardson, author of "The Toyota Engagement Equation", 29 years of working for/cooperation with Toyota North America plants Ernie Richardson, author of "The Toyota Engagement Equation", 25 years as a manager and director in Toyota North America plants/operations					
11:35	INTRODUCTION TO OPEN-SPACE SESSION					
11:50	LUNCH					
12:50	OPEN-SPACE SESSION					
14:00	COFFEE BREAK					
14:30	<div>HOW INDUSTRY 4.0 / BIG DATA CONTRIBUTED TO THE EFFECTIVENESS OF MANAGEMENT AND COMPANY DEVELOPMENT Extension of the plenary session Mariusz Karolewski, Plant Manager, Chairman of the Board Wojciech Witczak, Vice President for IT Karol Komór, Continuous Improvement Leader </div>	<div>THE FORMULA FOR EFFECTIVE EMPLOYEE ENGAGEMENT. TOYOTA VETERANS REVEAL HOW TO BUILD CONTINUOUS IMPROVEMENT INTO YOUR COMPANY'S DNA Extension of the plenary session Tracey Richardson, author of "The Toyota Engagement Equation", 29 years of working for/cooperation with Toyota North America plants Ernie Richardson, author of "The Toyota Engagement Equation", 25 years as a manager and director in Toyota North America plants/operations </div>	<div>LEAN THINKING: THE REAL TRANSFORMATION IS IN THINKING Extension of the plenary session Michael Ballé, author of bestsellers on Lean, Coach of Executives, Member of Editorial Board Planet-Lean.com, founder of Institut Lean France </div>	<div>PEOPLE GET INTO THE COMPANY AND LEAVE THE BOSS - HOW A MANAGER CAN BUILD EMPLOYEE LOYALTY AND ENGAGEMENT USING LEAN Agnieszka Zacher-Lanowska, Coach </div>	<div>LEAN IMPLEMENTATION THROUGH REAL COMMITMENT OF LEADERS IN THE TRANSFORMATION OF THEIR TEAMS Sławomir Kubiak, Partner LEI Polska </div>	
15:30	COFFEE BREAK					
16:00 – 17:00	<div>RPA / ROBOTICS IN THE OFFICE - COMPETITION FOR LEAN, OR A COMPLEMENTARY AREA? Łukasz Kubacki, Leader of the Process CI Team, Eurobank Bartłomiej Mazurkiewicz-Byłok, Leader of Process Robotization / RPA Developer </div>	<div>HOW WE IN BSH DEVELOP THE LEAN CULTURE, EMPLOYEES' DEVELOPMENT SYSTEM, BEHAVIOR OF LEADERS SO THAT WE ARE 1ST CHOICE OF OUR EMPLOYEES? Extension of the plenary session Harald Richter Head of Business Administration Joanna Rojewska Head of Production System Department at BSH Poland with several years of professional experience comprising Magdalena Olszewska HR Process Specialist Inga Tomczyk Business Process Architecture Expert </div>	<div>HOW TO ENGAGE LEADERS IN BUILDING THE LEAN CULTURE Anna Strycharska, Head of Operational Excellence North&East Europe Dominik Czerwiński, Lean Coordinator for Poland </div>	<div>HOW TO FORM AN ENGAGING WORK ENVIRONMENT EVERY DAY. RECOMMENDATIONS RESULTING FROM THE LEAN CONCEPT Dagmara Gutowska, Business Improvement Officer </div>	<div>RANDSTAD' LEAN WAY OF WORKING. HOW WE CONVINCED MANAGERS TO USE LEAN IN DAILY WORK Bogumiła Górniak, Lean Manager Miłosz Lindner, Lean Coordinator </div>	
20:00 – 00:00	EVENING BANQUET					

DAY 1

09:00	WHY PEOPLE DO NOT DO TASKS THAT ARE ASKED TO DO AND WHAT TO DO ABOUT THAT? Jacek Masłowski , Psychotherapist, Coach				
09:20	GO-DIGITAL, HOW TO BOOST CONTINUOUS IMPROVEMENT WITH INDUSTRY 4.0 CONCEPTS Paweł Pałubiński , Country Leader & Site Leader LP1				 
09:45	GUIDING PRINCIPLES FOR A SUCCESSFUL CULTURE CHANGE John Burton , former Vice President of Fiat Chrysler in China, earlier former general manager of several GM plants				
10:10	ENGAGING PEOPLE INTO CHANGE USING JOHN KOTTER'S APPROACH Céline Schillinger , a pioneering voice in Engagement Leadership, Kotter International expert, earlier senior director in Sanofi Pasteur for several years				
10:35	TOUGH LABOR MARKET VS. KEY PEOPLE MANAGEMENT PRINCIPLES IN THE LEAN ENVIRONMENT Małgorzata Jakubik , Partner LEI Polska				 
11:00	COFFEE BREAK				
11:30	GO-DIGITAL, HOW TO BOOST CONTINUOUS IMPROVEMENT WITH INDUSTRY 4.0 CONCEPTS Extension of the plenary session Paweł Pałubiński , Country Leader & Site Leader LP1  	HOW TO EFFECTIVELY STIMULATE THE REAL INVOLVEMENT OF MANAGERS AND EMPLOYEES IN ACHIEVING THE COMPANY'S GOALS THANKS TO THE STRATEGIC APPROACH OF HOSHIN KANRI Paweł Krawiecki , QSE & Lean Manager Sylwia Dziubdzińska , HR Manager  	HOW TO MOTIVATE FOR EFFECTIVENESS IN THE TOUGH LABOR MARKET – CASE STUDIES FROM THE BATTLEFIELDS OF LEAN IMPLEMENTATION Małgorzata Jakubik , Partner LEI Polska Sylwia Kolinka , Coach LEI Polska Maurycy Szkolnicki , Coach LEI Polska  	ENGAGING PEOPLE INTO CHANGE USING JOHN KOTTER'S APPROACH Extension of the plenary session Celine Schillinger , a pioneering voice in Engagement Leadership, Kotter International expert, earlier senior director in Sanofi Pasteur for several years 	FROM THE "EMPLOYEE FOR THE SYSTEM" APPROACH TO THE "SYSTEM FOR EMPLOYEE" APPROACH - OUR RESPONSE TO THE CHALLENGES OF THE PRESENT LABOR MARKET Andrzej Marcinek , Managing Director, Board Member  
12:30	LUNCH				
13:30	REDUCING THE BIG DATA - THE DAILY LIFE OF A 'LEAN' MANAGER IN THE DIGITAL WORLD Andrzej Marcinek , Managing Director, Board Member Michał Franczak , SAP Team Leader  	PSYCHOLOGY OF CHANGE - HOW TO USE THE ACHIEVEMENTS OF MODERN SCIENCE TO INCREASE THE EFFECTIVENESS IN ENGAGING PEOPLE IN THE CHANGE PROCESS Jacek Masłowski , Psychotherapist, Coach 	MY Ż - BUILDING COMMITMENT AND EMPLOYEE EXPERIENCE, OR HOW WE DO IT IN GRUPA ŻYWIEC Olga Wąs , HR Business Partner Waldemar Sławiński , Supply Chain HR Business Partner  	LEADERSHIP DEVELOPMENT OR HOW TO BE A LEADER READY TO TAKE ON THE CHALLENGE OF A TOUGH CULTURE CHANGE John Burton , former Vice President of Fiat Chrysler in China, earlier former general manager of several GM plants 	HOW CHANGE AGENTS (E.G. LEAN COORDINATORS) CAN MAKE A REAL IMPACT ON THEIR ORGANIZATION AND ITS CULTURE Céline Schillinger , a pioneering voice in Engagement Leadership, Kotter International expert, earlier senior director in Sanofi Pasteur for several years  
14:30	COFFEE BREAK				
15:00	HUMAN 4.0 Karol Kundzicz , founder of Crusar Logistics / Think Tank Human 4.0 Foundation / content editor at Human 4.0				
15:40	EXCELLENT COMPANY, PERFECT LEADER Andrzej Korpak , Gliwice Plant Manager, Opel Manufacturing Poland				 
16:20	CONFERENCE CLOSING Tomasz Koch , President LEI Polska / Governance Committee Chair Lean Global Network				 

08:00

VISITS TO

GKN Driveline, Oleśnica
and
WABCO, Wrocław



VISITS TO

Toyota Motor Manufacturing Poland, Wałbrzych
and
Electrolux, Świdnica



VISITS TO

Opel Manufacturing Poland, Gliwice



ADMISSION PRICE

1st AND 2nd DAY ADMISSION:
REGULAR PRICE: 3500 PLN
REGULAR PRICE STARTING APRIL 15th: 3900 PLN

FACTORY TOUR: 800 PLN
(a requirement for participating in the Factory Tour is participating in the 1st and 2nd conference day)