HOW TO INCREASE COMPETITIVENESS IN TIMES OF RISING COSTS AND CHANGING LABOR MARKET

SMART AUTOMATION AND DIGITALIZATION = SHORTER ROI

LEAN LEADERSHIP THE RIGHT SOLUTION FOR THE CONTEMPORARY LABOR MARKET

HOW TO IMPLEMENT LEAN TO ACHIEVE SPECTACULAR RESULTS?

SPECIAL INTERNATIONAL GUESTS

SAMMY OBARA
LEAN GURU,
CO-AUTHOR OF “TOYOTA BY TOYOTA”

BRUNO GUICARDI
PRESIDENT OF CI&T,
LEAN DIGITAL TRANSFORMATION PIONEER

JOHN VAN ETTEN
MANAGING DIRECTOR
OF HUMAN SYNERGISTICS

NIGEL THURLOW
FORMER CHIEF
OF ACILE IN TOYOTA CONNECTED

PÅR FORSELL
SENIOR MANAGER,
TOYOTA LEAN ACADEMY

CASE STUDIES FROM POLAND AND ABROAD

TOYOTA MATERIAL HANDLING

CI&T
Bruno Guicardi, CI&T - Itaú Bank case study

FPZ

FAMUR, TDO

VOLVO - HR SERVICES

mBank

B/S/H/

MORE INFORMATION: WWW.LEANKONF.PL
WORKSHOPS - MORNING SESSION
9:00 - 12:00

09:00 THE TOYOTA WAY EFFECTIVE QUALITY MANAGEMENT.
METHODOLOGY DEVELOPED BY SADAO NOMURA SAN BASED ON HIS 50 YEARS’ EXPERIENCE IN TOYOTA
Denis Bosser, Toyota Lean Academy

09:00 THE KAIZEN ACTIVITIES WITHIN QC CIRCLES
Sammy Obara, Lean Guru, Co-author of “Toyota by Toyota”

09:00 UNDERSTANDING SCRUM THE TOYOTA WAY
Nigel Thurlow, former Chief of Agile in Toyota Connected

09:00 ACHIEVE HIGH EMPLOYEE SATISFACTION AND HIGH PERFORMANCE IN YOUR TEAM USING CONSTRUCTIVE STYLES OF BEHAVIOR
John Van Etten, Managing Director of Human Synergistics

12:30 LUNCH

WORKSHOPS - AFTERNOON SESSION
13:30 - 17:00
(REPETITION OF THE MORNING SESSION)

12:30 LUNCH

13:30 THE TOYOTA WAY EFFECTIVE QUALITY MANAGEMENT.
METHODOLOGY DEVELOPED BY SADAO NOMURA SAN BASED ON HIS 50 YEARS’ EXPERIENCE IN TOYOTA
Denis Bosser, Toyota Lean Academy

13:30 THE KAIZEN ACTIVITIES WITHIN QC CIRCLES
Sammy Obara, Lean Guru, Co-author of “Toyota by Toyota”

13:30 UNDERSTANDING SCRUM THE TOYOTA WAY
Nigel Thurlow, former Chief of Agile in Toyota Connected

13:30 ACHIEVE HIGH EMPLOYEE SATISFACTION AND HIGH PERFORMANCE IN YOUR TEAM USING CONSTRUCTIVE STYLES OF BEHAVIOR
John Van Etten, Managing Director of Human Synergistics

BENCHMARK TOURS

ROUTE 1
AUTOMOTIVE INDUSTRY

GKN DRIVELINE
OLEŚNICA

WABCO
WROCŁAW

ROUTE 2
AUTOMOTIVE INDUSTRY, HOUSEHOLD APPLIANCES INDUSTRY

TOYOTA MOTOR MANUFACTURING POLAND
WAŁBRZYCH

TOYOTA

ELECTROLUX
SWIDNICA
### DAY 1 - 4.06.2020

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Presenter(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:30</td>
<td>CONFERENCE OPENING</td>
<td>Tomasz Koch, President LEI Polska / Governance Committee Chair Lean Global Network</td>
</tr>
<tr>
<td>08:40</td>
<td>ABOUT THE 20TH LEAN MANAGEMENT CONFERENCE</td>
<td>Sammy Obara, Lean Guru, Co-author of &quot;Toyota by Toyota&quot;</td>
</tr>
<tr>
<td>08:55</td>
<td>LEAN TRANSFORMATION FRAMEWORK - THE KEY TO CREATING SUCCESSFUL ORGANIZATIONS</td>
<td>Remigiusz Horbal, Board Member</td>
</tr>
<tr>
<td>09:25</td>
<td>LEAN LEADERSHIP – THE TOYOTA WAY</td>
<td>Pär Forsell, Senior Manager</td>
</tr>
<tr>
<td>10:10</td>
<td>COFFEE BREAK</td>
<td></td>
</tr>
<tr>
<td>10:40</td>
<td>LEAN TRANSFORMATION THE TOYOTA WAY, RESULTS AND IMPROVEMENTS OF TOYOTA MATERIAL HANDLING FACTORIES LEAN TRANSFORMATION IN EUROPE - DEEP DIVE.</td>
<td>Pär Forsell, Senior Manager</td>
</tr>
<tr>
<td>11:20</td>
<td>LEAN DIGITAL TRANSFORMATION</td>
<td>Bruno Guicardi, President of CI&amp;T, Lean Digital Transformation pioneer</td>
</tr>
<tr>
<td>12:00</td>
<td>LUNCH BREAK</td>
<td></td>
</tr>
<tr>
<td>13:00</td>
<td>LEAN TRANSFORMATION THE TOYOTA WAY, RESULTS AND IMPROVEMENTS OF TOYOTA MATERIAL HANDLING FACTORIES LEAN TRANSFORMATION IN EUROPE - DEEP DIVE.</td>
<td>Pär Forsell, Senior Manager</td>
</tr>
<tr>
<td>13:05</td>
<td>HABITS OF LEAN LEADERSHIP</td>
<td>Sammy Obara, Lean Guru, Co-author of &quot;Toyota by Toyota&quot;</td>
</tr>
<tr>
<td>13:35</td>
<td>HOW TO DEPLOY SUCCESSFULLY LEAN TRANSFORMATION IN BANKING ENVIRONMENT?</td>
<td>Anna Żak, Manager, Marek Kierzkowski, Deputy/Director</td>
</tr>
<tr>
<td>14:15</td>
<td>PRZERWA KAWOWA</td>
<td></td>
</tr>
<tr>
<td>14:45</td>
<td>LEAN TRANSFORMATION FRAMEWORK - THE KEY TO CREATING SUCCESSFUL ORGANIZATIONS</td>
<td>Remigiusz Horbal, Board Member</td>
</tr>
<tr>
<td>15:15</td>
<td>HABITS OF LEAN LEADERSHIP</td>
<td>Sammy Obara, Lean Guru, Co-author of &quot;Toyota by Toyota&quot;</td>
</tr>
<tr>
<td>15:45</td>
<td>HOW LEAN JOURNEY HAS LED TO SPECTACULAR IMPROVEMENT. THE CASE STUDY OF FPZ SPA, MILAN, ITALY</td>
<td>Sergio Ferigo, CEO/FZ Owner, Fabrizio Pierpaoli, CEO of Doseuro Srl</td>
</tr>
<tr>
<td>16:00</td>
<td>COFFEE BREAK</td>
<td></td>
</tr>
<tr>
<td>16:30</td>
<td>DEBATE ON AUTOMATION</td>
<td></td>
</tr>
<tr>
<td>17:30</td>
<td>HOW TO MAKE A SMART AUTOMATION AND GET A SHORT ROI</td>
<td></td>
</tr>
<tr>
<td>20:00</td>
<td>CONFERENCE BANQUET</td>
<td></td>
</tr>
</tbody>
</table>
D A Y 2 - 5.06.2020

08:30
APPLYING AGILE IN TOYOTA TO ENABLE DIGITAL SOLUTIONS AND CONNECTED VEHICLES
Nigel Thurlow, former Chief of Agile in Toyota Connected

09:00
CONSTRUCTIVE LEADERSHIP STYLES – A WAY TO ACHIEVE HIGH EMPLOYEE SATISFACTION AND HIGH TEAM PERFORMANCE
John Van Etten, Managing Director of Human Synergistics

09:30
COFFEE BREAK

10:00
HOW TO APPLY LEAN TO HELP COMPANY TO ACHIEVE BUSINESS SUCCESS ON THE EXAMPLES FROM SERVICES AND SALES
Slawomir Kubiak, Board Partner

CREATING AND LEADING TEAMS USING CONSTRUCTIVE STYLES
John Van Etten, Managing Director of Human Synergistics

KARAKURI KAIZEN. ALTERNATIVE AUTOMATION
Robert Kowalczyk, Head of Production Department
Natalia Walaszek, Production System Senior Specialist

THE WAY TO SMART AUTOMATION IN BUSINESS SERVICES
Sebastian Szachnowski, Director HR Services Digitalization

B/S/H/

11:15
LUNCH

12:15
HOW TO ACHIEVE SIGNIFICANT RESULTS STARTING FROM THE FIRST YEARS OF LEAN TRANSFORMATION
Tomasz Jakubowski, COO Famur Underground
Marcin Nowak, Lean Director, TDJ
Michał Kołępko, Lean Director, TDJ

CREATING AND LEADING TEAMS USING CONSTRUCTIVE STYLES
John Van Etten, Managing Director of Human Synergistics

FOOD SECTOR COMPANY - CASE STUDY

DISTRIBUTED LEADERSHIP AS AN ELEMENT OF THE MANAGEMENT SYSTEM FOR THE TIMES OF DISRUPTION
Nigel Thurlow, former Chief of Agile in Toyota Connected

13:30
COFFEE BREAK

14:00
TBA

14:45
NEUROSCIENCE AT THE LEADER’S SERVICE - HOW TO SUCCESSFULLY AND ULTIMATELY CHANGE THE APPROACH TO MANAGING OURSELVES AND OTHERS?
Jacek Maskowski, Psychotherapist / Trainer / Coach

15:20
CONFERENCE CLOSING

ADMISSION PRICE

<table>
<thead>
<tr>
<th></th>
<th>Promotional price active until April 2nd</th>
<th>After April 2nd</th>
</tr>
</thead>
<tbody>
<tr>
<td>CONFERENCE (4-5.06.)</td>
<td>3 500 PLN</td>
<td>3 900 PLN</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PRE-CONFERENCE WORKSHOPS (3.06.)</td>
<td>Conference attendees</td>
<td>Others</td>
</tr>
<tr>
<td></td>
<td>2 sessions (whole day)</td>
<td>2 sessions (whole day)</td>
</tr>
<tr>
<td></td>
<td>1 session (morning or afternoon)</td>
<td>1 session (morning or afternoon)</td>
</tr>
<tr>
<td></td>
<td>1 950 PLN</td>
<td>2 850 PLN</td>
</tr>
<tr>
<td></td>
<td>1 150 PLN</td>
<td>1 650 PLN</td>
</tr>
<tr>
<td>PRE-CONFERENCE BENCHMARK TOURS (3.06.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>900 PLN</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>* Benchmark tours are available only for the conference attendees</td>
<td></td>
</tr>
</tbody>
</table>

The prices do not include VAT

CONTACT

CONFERENCE REGISTRATIONS
LEAN ENTERPRISE INSTITUTE POLSKA

mobile: +48 502 208 231
e-mail: konferencja@lean.org.pl